

ABSTRAK

HUBUNGAN PERSEPSI KESIAPAN TEKNOLOGI INFORMASI, PERSEPSI KEAMANAN DAN KERAHASIAAN, PERSEPSI KEMUDAHAN, PERSEPSI EKSPEKTASI KINERJA DENGAN PERSEPSI PENGUNAAN *E-FILLING* (Studi Kasus di Kantor Pelayanan Pajak Pratama Temanggung)

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Tujuan penelitian ini adalah untuk mengetahui hubungan persepsi kesiapan teknologi informasi, persepsi keamanan dan kerahasiaan, persepsi kemudahan, dan persepsi ekspektasi kinerja terhadap persepsi penggunaan *e-Filling*.

Jenis penelitian ini adalah studi kasus. Teknik pengambilan sampel yang digunakan adalah *nonprobability sampling*. Pengumpulan data menggunakan kuesioner dan analisis data adalah analisis korelasi *Rank Spearman*.

Hasil penelitian ini menunjukkan bahwa persepsi kesiapan teknologi informasi memiliki hubungan yang kuat dan positif terhadap persepsi penggunaan *e-Filling*, persepsi keamanan dan kerahasiaan memiliki hubungan yang kuat dan positif terhadap persepsi penggunaan *e-Filling*, persepsi kemudahan memiliki hubungan yang sangat kuat dan positif terhadap persepsi penggunaan *e-Filling*, dan persepsi ekspektasi kinerja memiliki hubungan yang cukup kuat dan positif terhadap persepsi penggunaan *e-Filling*.

Kata kunci: Persepsi kesiapan teknologi informasi, persepsi keamanan dan kerahasiaan, persepsi kemudahan, persepsi ekspektasi kinerja dan persepsi penggunaan *e-Filling*.

ABSTRACT

**THE RELATIONS BETWEEN PERCEIVED INFORMATION TECHNOLOGY READINESS, PERCEIVED SECURITY AND PRIVACY, PERCEIVED EASE OF USE, AND PERCEIVED PERFORMANCE EXPECTANCY WITH PERCEIVED USE OF E-FILLING
(A Case Study in the Tax Office Pratama Temanggung)**

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The purpose of this study was to find out the relations between perceived information technology readiness, perceived security and privacy, perceived ease of use, and perceived performance expectancy with perceived use of e-Filling.

This study was a case study. The sampling technique was nonprobability sampling. The data collection uses questionnaires and the data analysis was spearman rank correlation analysis.

The result showed that perceived information technology readiness had a strong and positive relationship to the perceived use of e-filling, perceived security and privacy had a strong and positive to the perceived use of e-filling, perceived ease of use had very strong and positive relationship to the perceived use of e-filling, and perceived performance expectancy had strong enough and positive relationship to the perceived use of e-filling.

Keywords: *Perceived information technology readiness, perceived security and privacy, perceived ease of use, perceived performance expectancy, and perceived use of e-filling.*