

ABSTRACT

AN EVALUATION OF STAFF QUALITY AND MANAGEMENT SUPPORT TOWARD ACCOUNTING INFORMATION SYSTEM EFFECTIVENESS

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2009

The purpose of the research was to investigate the effect of staff quality and management support toward information system effectiveness either simultaneously or partially.

The kind of this research was a correlational research, which aimed to find out the correlation between two variables or more. The techniques of collecting the data were interview, observation, documentation and questionnaire.

The data analysis techniques used were: (1) t-test, to investigate the partial effect of staff's technological knowledge, training, technical capability, and management support variables toward accounting information systems effectiveness, (2) F-test, to investigate the simultaneous effect of staff's technological knowledge, training, technical capability, and management support variables toward accounting information systems effectiveness, F-test was used.

Based on the result of analysis, the conclusion were that staff's technological knowledge and training had no positive influence toward accounting information system effectiveness, but technical capability and management support variables had positive influence partially. Meanwhile, the staff's technological knowledge, training, technical capability, and management support variables had influence toward accounting information systems effectiveness simultaneously.