

ABSTRAK

ANALISIS SIKAP SISWA TERHADAP JASA PENDIDIKAN

Studi Kasus pada SMK Katolik 2 W. Soepratman Samarinda

Martina Wau

Universitas Sanata Dharma

Yogyakarta

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Tujuan penelitian ini adalah untuk mengetahui sikap siswa terhadap jasa pendidikan di SMK Katolik 2 WR. Soepratman Samarinda dan untuk mengetahui apakah ada perbedaan sikap siswa dilihat dari latar belakang etnis, status sosial ekonomi dan prestasi belajar siswa. Jenis penelitian ini adalah penelitian Deskriptif.

Populasi dan sampel dari penelitian ini adalah siswa/i kelas III. Dalam penelitian ini semua populasi dijadikan sampel yaitu sebanyak 63 responden.

Teknik analisis data yang digunakan: Analisis Deskriptif yang bertujuan untuk mendeskripsikan sikap siswa terhadap jasa pendidikan dan analisis Varians (ANOVA) yang bertujuan untuk melihat perbedaan sikap siswa menurut latar belakang etnis, status sosial ekonomi dan prestasi belajar.

Hasil dari penelitian ini adalah sebagai berikut: Berdasarkan analisis Deskriptif diketahui bahwa sikap siswa terhadap jasa pendidikan adalah positif dan berdasarkan analisis Varians diketahui bahwa ada perbedaan sikap siswa menurut latar belakang etnis (etnis Dayak dan etnis Lain-Lain berbeda dengan etnis Tionghoa) dan tidak ada perbedaan sikap siswa terhadap jasa pendidikan menurut status sosial ekonomi dan prestasi belajar siswa.

ABSTRACT

**AN ANALYSIS ON STUDENTS' ATTITUDE TOWARD EDUCATIONAL
SERVICE**

A Case Study at "SMK Katolik 2 WR. Soepratman", Samarinda

Martina Wau

Sanata Dharma University

Yogyakarta

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The purpose of this research was to find out the students' attitude toward the educational service at "SMK Katolik 2 WR. Soepratman" Samarinda and to find out whether or not there was a difference of students' attitude viewed from ethnic background, social status of economy and the achievement of students' learning. This type of research was the descriptive research.

The population and sample from this research were the students in the third grade. In this research, all population became the samples, they were 63 respondents.

The data analysis techniques used were descriptive analysis that was aimed to describe the students' attitude toward the educational service and the variant analysis (ANOVA) that was aimed to see the difference of students' attitude according to ethnic background, social status of economy and learning achievement.

The result of this research were as follows: based on the descriptive analysis, it was known that the students' attitude toward the educational service was positive and based on the variant analysis it was known that there was a difference of students' attitude according to ethnic background ("Dayak" ethnic and the other ethnics were different with Chinese ethnic), in addition there was not any difference of students' attitude toward the educational service according to the social status of economy and the achievement of students' learning.