

ABSTRAK

Emilius Kristiadi Cahyana (2009), **STUDY DESKRIPTIF PROBLEM-PROBLEM YANG DIHADAPI PARA TUNA WISMA YANG TINGGAL DI PERKAMPUNGAN SOCIAL PINGIT YAYASAN SOSIAL SOEGIYAPRANATA (PSP YSS) DALAM PROSES RESOSIALISASI.** Yogyakarta: Fakultas Psikologi Universitas Sanata Dharma

Penelitian kualitatif ini bertujuan mengetahui konflik warga tuna wisma di PSP YSS yang merupakan problem di dalam menjalani proses resosialisasi. Penelitian ini juga akan memuat sikap-sikap keluarga jalanan dalam menghadapi problem terberatnya. Latar belakang permasalahan yang terjadi adalah banyaknya warga Pingit yang keluar dari PSP YSS dengan tidak menyelesaikan proses resosialisasi dengan baik.

Responden penelitian ini adalah warga PSP YSS yang sedang menjalani proses resosialisasi. Jumlah responden dalam penelitian ini adalah tiga keluarga yang merupakan pasangan suami-istri. Metode yang digunakan adalah menggunakan study deskriptif. Teknik pengumpulan data menggunakan wawancara dan dokumen hasil evaluasi para relawan PSP YSS divisi orang tua.

Hasil penelitian memperlihatkan bahwa problem-problem yang dialami keluarga tuna wisma cukup beragam. Problem yang mereka alami mencakup konflik interpersonal, konflik intrapersonal dan konflik organisasi. Problem terberat yang dialami keluarga tunawisma di PSP YSS memiliki 2 ciri, yaitu keluarga-keluarga tuna wima memiliki kecenderungan munculnya konflik lanjutan dari konflik utama dan cenderung berlangsung lama atau tidak sebentar. Sikap keluarga-keluarga tuna wisma dalam menghadapi problem mengalami perubahan dari sikap negatif menuju sikap positif yang merupakan hasil dari proses belajar.

Kata kunci : tuna wisma, resosialisasi, problem, konflik,

ABSTRACT

Emilius Kristiadi Cahyana (2009), **A DESCRIPTION STUDY: PERKAMPUNGAN SOSIAL PINGIT YAYASAN SOSIAL SOEGIYAPRANATA (PSP YSS) HOMELESS COMMUNITY'S PROBLEMS IN THEIR PROCESS OF RESOCIALITATION.** Yogyakarta: Fakultas Psikologi Universitas Sanata Dharma

This qualitative research is aimed to know the conflict life of homeless people as the member of PSP Pingit community in their process of resocialization seen from the way they resolve their daily problems. This research also describes homeless people attitude when facing their difficult problem. The background of the problem is the increasing number of Pingit's homeless community who are moving out from the community because they are not able to finish their process of resocialization.

The respondent of the research is the member of Pingit's community who still involves in the process of resocialization. The writer uses three couples in the community as the respondent. The method that is used in the research is the descriptive study. The writer takes interview as the technique of this research added by the data from the volunteer's evaluation from adult division in the community.

The result of this research shows that many problems are faced by the homeless family in PSP Pingit. The problems are interpersonal conflict, intrapersonal conflict, and organizational conflict. There are two characteristics that can be found in the most complicated organizational conflict. The conflict that arise from the main conflict and the conflict is happened in a sequenced of time, not in a short time.

The homeless family has the change in their behavior towards the problems that they had, from being negative to be positive behavior due to the result from their learning process.

Key words: homeless family, resocialization, problem, conflict.