

## **ABSTRAK**

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**Perbedaan Gaya Manajemen Konflik pada Mahasiswa Psikologi**  
**Berdasarkan Tipe Kepribadian A&B serta Jenis kelamin**  
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Konflik menurut Rahim ( Hignite, 2002 ) merupakan suatu proses interaktif yang diwujudkan dalam pertentangan, ketidak-cocokan, atau perselisihan diantara kesatuan-kesatuan sosial. Konflik dapat bermanfaat jika dikelola dengan baik sehingga pemahaman mengenai gaya manajemen konflik sangat diperlukan bagi individu.

Tujuan dari penelitian ini untuk mengetahui perbedaan gaya manajemen konflik pada mahasiswa psikologi berdasarkan tipe kepribadian A dan B serta perbedaan jenis kelamin. Situasi konflik yang dipilih adalah konflik interpersonal dengan teman sebaya.

Skala Gaya Manajemen Konflik dan Tipe Kepribadian dari *Bortner* digunakan dalam penelitian ini. Subjek penelitian berjumlah 100 Mahasiswa Psikologi. Subjek dibedakan berdasarkan jenis kelamin yaitu 50 pria dan 50 wanita serta dikelompokkan kedalam tipe kepribadiannya berdasarkan skor persentilnya.

Hasil penelitian menunjukkan terdapat perbedaan gaya "*integrating*" pada mahasiswa psikologi dengan tipe kepribadian A dan B dimana Tipe A mempunyai gaya "*integrating*" yang lebih tinggi daripada tipe B.

Hasil penelitian berdasarkan perbedaan jenis kelamin menunjukkan terdapat perbedaan gaya "*Obliging*", "*Compromizing*", dan "*Integrating*" pada laki-laki dan perempuan dimana perempuan mempunyai gaya "*Obliging*," "*Compromizing*", dan "*Integrating*" yang lebih tinggi daripada laki-laki.

Kata Kunci : Gaya Manajemen Konflik, Mahasiswa Psikologi, Perilaku Tipe A, dan Jenis kelamin.

## ABSTRACT

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**The Differences of Conflict Management Styles on Psychology Students  
based on Type A and Type B Personality and Gender Differences  
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According to Rahim, ( Hignite, 2002 ) Conflict can be described as an interactive process manifested in incompatibility, disagreements or dissonance within or between social entities. Conflict can be favorable if it is managed properly so that the understanding of conflict management styles are necessary for the person.

The purposed of this study was to find the differences of conflict management styles on psychology students based on personality types and gender differences. The conflict situation selected in this study were interpersonal conflict of the students with their friend.

Conflict Management Styles Scale and Personality Types from Bortner was used in this study. The total research subjects were 100 psychology students. The subjects divided in to gender differences, with total 50 women and 50 men subjects, and also divided in to their personality types based on percentile scores result.

The research showed that there were differences of "*Integrating*" styles in psychology students. with types A and types B personality, types A were more likely than types B to use "*Integrating*" style of conflict management.

Based on gender differences, research showed that there were differences of "*Obliging*", "*Compromizing*", and "*Integrating*" styles on men and womens, which means that womens were more likely than men to use "*Obliging*", "*Compromizing*", and "*Integrating*" style.

Key Word : Conflict Management Styles, Psychology Student, Type A behavior, and Gender.