

**STUDI DESKRIPTIF
CONFLICT MANAGEMENT STYLE
MAHASISWA UNIVERSITAS SANATA DHARMA**

Fadila Nur Satnaningtyas

ABSTRAK

Penelitian ini bertujuan untuk melihat gaya manajemen konflik apa yang dominan dipilih mahasiswa Universitas Sanata Dharma dalam menyelesaikan konflik yang muncul. Penelitian ini memakai metode studi deskriptif kuantitatif. Subjek penelitian adalah 100 mahasiswa. Sampel diambil melalui tehnik *purposive random sampling*. Data dikumpulkan dengan mengadaptasi skala MODI-SELF milik Kindler (1996). Analisis deskriptif menunjukkan dari 9 gaya manajemen konflik yang diukur pada aspek memelihara memiliki skor mean tertinggi sebesar 13,75 dan aspek menawar dengan skor mean sebesar 13,41 serta pada aspek berdampingan memiliki skor terendah dengan mean 10,86.

Kata Kunci : Manajemen Konflik



**DESCRIPTIVE STUDY
CONFLICT MANAGEMENT STYLE
OF THE STUDENTS OF UNIVERSITY OF SANATA DHARMA**

Fadila Nur Satnaningtyas

ABSTRACT

This research is aimed to investigate conflict management approach that was dominantly chosen by students of The University of Sanata Dharma in solving conflict arisen. This research used quantitative descriptive study method. The research subjects were 100 students. Samples were taken through purpose random sampling technique. Data was collected by adapting Kindler's MODI-SELF scale (1996). Descriptive analysis showed out of 9 conflict management style that was measured in the aspect of maintained style had highest mean score of 13.75 and aspect of bargain style had mean score of 13,41 and also side by side aspect of coexist style had lowest score by mean of 10.86

Keywords: Conflict Management

