

**ABSTRAK**

**ANALISIS KINERJA DINAS KESEHATAN DITINJAU BERDASARKAN TINGKAT  
PENGUNAAN ANGGARAN DAN KEPUASAN LAYANAN**

**Studi Kasus pada Dinas Kesehatan Kabupaten Magelang**

Dhionisius Hade Satria

NIM : 102114109

Universitas Sanata Dharma  
Yogyakarta  
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Tujuan penelitian ini adalah untuk mengukur kinerja Dinas Kesehatan Kabupaten Magelang berdasarkan tingkat penggunaan anggaran dan kepuasan layanan Dinas Kesehatan Kabupaten Magelang dalam pengembangan dan pelayanan kesehatan di Kabupaten Magelang.

Jenis penelitian ini adalah penelitian studi kasus. Data diperoleh dengan metode dokumentasi dan kuesioner. Teknik analisis data yang digunakan adalah pengukuran keekonomisannya berdasarkan kriteria *Value For Money* dan analisis *Multiattribute Attitude Model (MAM)*.

Berdasarkan hasil analisis data dapat diketahui bahwa (1) Kinerja Dinas Kesehatan Kabupaten Magelang ditinjau berdasarkan tingkat penggunaan anggaran dari segi keekonomisannya, sudah memenuhi kriteria sangat ekonomis, (2) Kinerja Dinas Kesehatan Kabupaten Magelang memuaskan ditinjau berdasarkan tingkat kepuasan layanan.

**ABSTRACT**

**PERFORMANCE ANALYSIS OF THE DEPARTMENT OF HEALTH BASED ON  
LEVEL OF BUDGET USE AND USER'S SATISFACTION**

**A Case Study at The Department of Health of Magelang Regency**

Dhionisius Hade Satria

NIM : 102114109

Sanata Dharma University  
Yogyakarta  
2014

The purpose of this research was to assess performance of The Department of Health Magelang Regency based on level of budget use and level of user's satisfaction of The Department of Health of Magelang Regency in the development of health services in the Magelang Regency.

The type of this research was case study. The data were obtained using documentation approach and questionnaire. The techniques of data analysis were measurement of level budget use based on Value for Money criteria and Multi Attribute Model (MAM).

Based on the result of data analysis it could be concluded that (1) The performance of The Department of Health of Magelang Regency reviewed on level of budget use in terms of economical, has already met the very economic criteria, (2) The performance of The Department of Health of Magelang Regency is satisfying reviewed based on level of user's satisfaction.