

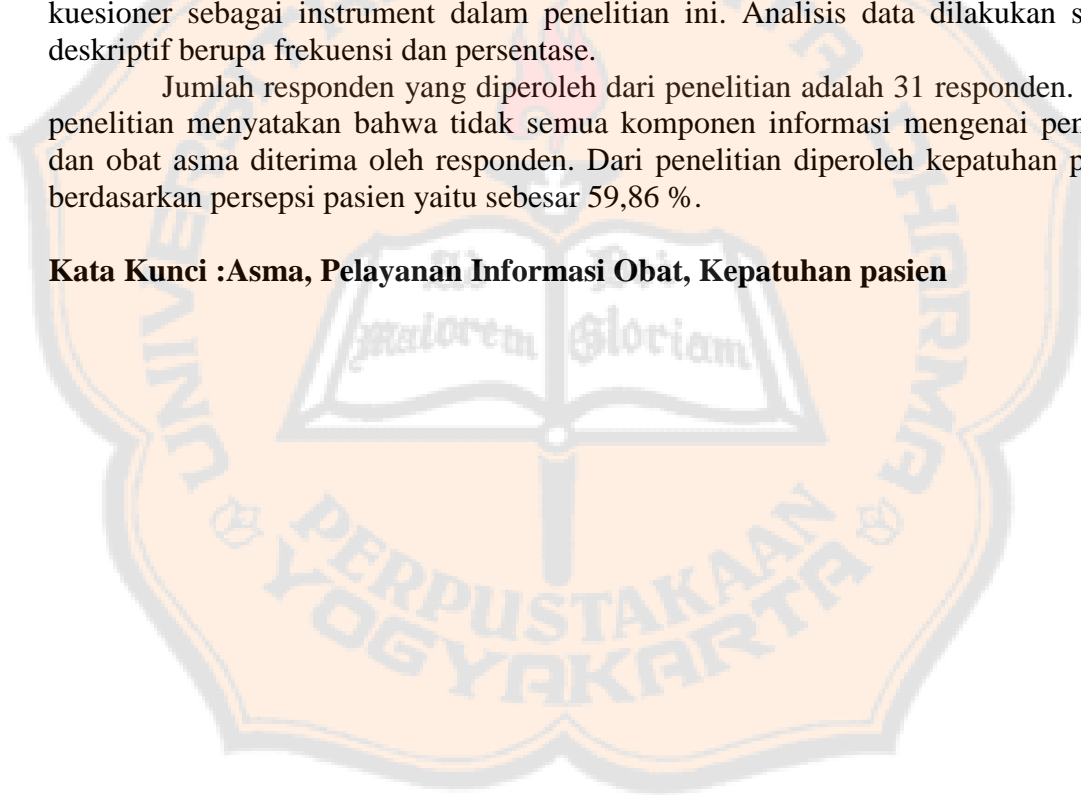
## ABSTRAK

Mutu pelayanan kesehatan di apotek diatur oleh aturan standar pelayanan yang ditetapkan oleh menteri kesehatan RI. Karena itu, setiap tenaga kesehatan khususnya apoteker, wajib memberikan pelayanan terbaik untuk menunjang kesehatan warganegara Indonesia melalui praktek pelayanan kefarmasian.

Penelitian ini bertujuan untuk mengetahui profil pelayanan informasi obat yang diterima dan kepatuhan pasien asma berdasarkan persepsi pasien di Kabupaten Sleman. Merupakan penelitian observasional deskriptif dengan pendekatan *Cross Sectional*. Responden dalam penelitian ini adalah penderita asma yang pernah menerima pelayanan informasi obat di Kabupaten Sleman dan bersedia mengisi kuesioner sebagai instrument dalam penelitian ini. Analisis data dilakukan secara deskriptif berupa frekuensi dan persentase.

Jumlah responden yang diperoleh dari penelitian adalah 31 responden. Hasil penelitian menyatakan bahwa tidak semua komponen informasi mengenai penyakit dan obat asma diterima oleh responden. Dari penelitian diperoleh kepatuhan pasien berdasarkan persepsi pasien yaitu sebesar 59,86 %.

**Kata Kunci :Asma, Pelayanan Informasi Obat, Kepatuhan pasien**



## ABSTRACT

Quality of health services in the pharmacy is regulated by service standard rules set by the health minister of Indonesia. Therefore, all health workers, especially pharmacists, are required to provide the best services to support the health of Indonesian citizens through the practice of pharmacy services.

This study aimed to determine the profile of drug information services received and the compliance of patients with asthma based on patient perception in Sleman. This study is a descriptive observational study with Cross Sectional design. Respondents in this study were patients with asthma who had received the drug information service in Sleman and willing to fill out questionnaires as the instrument in this study. The data were analyzed descriptively in the form of frequency and percentage.

The number of respondents obtained from the research was 31 respondents. The study showed that not all components of information about the disease and asthma medications were received by the respondents. From this study, it was found that the patient compliance based on patient's perception is equal to 59.86%.

**Keywords: Asthma, Drug Information Services, Patient Compliance**

